

This Entrance ticket is issued for the Concert event by the Promoter subject to the following Conditions.

1. The use of this Entrance Ticket shall constitute acceptance by the Bearer of the Conditions of Issue and imply an undertaking on the part of the Bearer to observe them.
2. All Entrance Tickets remain the property of the Promoter and are not transferable.
3. This Entrance Ticket may not be offered as a prize in a promotion or competition or transferred, lent or sold to any third party as part of a hospitality or travel package or used for any other commercial purpose without the written consent of the Promoter. Entrance Tickets purchased from unauthorised sources, including from Internet touts or via Internet auction sites will be void and will not permit entry to the Venue.
4. The Promoter reserves the right to search all persons and personal property upon entry to and while at the Venue. Glass items, candles, knives, animals, fireworks, smoke canisters, gas stoves, BBQ's, poles or banners and any items which in the absolute discretion of the Promoter are considered to be a risk to the safety of the audience and/or affect the enjoyment of the audience and/or the running of the Concert event are prohibited. Customers are permitted to bring their own drinks in plastic containers for consumption in the Cottage Meadow area only - they may not take their own drinks containers into the Main Arena. Limited, designated areas are available for the use of folding chairs at the discretion of the event promoter.
5. But for the exceptions set out in this clause, any equipment capable of recording (whether temporarily or permanently) or transmitting any audio, visual or audio-visual, material is prohibited. Mobile telephones are permitted within the Venue but the use of mobile telephones for such activities is prohibited. Photographic equipment is permitted provided that it is for personal non-commercial use only. In the event of any subsequent commercial use, the Bearer agrees to pay the Promoter the cost of a licence issued by the Promoter for permission to take photographs for non-commercial use.
6. Items prohibited by the Conditions of Issue shall not be brought to the Venue. Any permitted items used contrary to the Conditions of Issue and any prohibited items shall be confiscated without any liability on the Promoter to safeguard or return such items.
7. The Bearer shall not offer or distribute (either free or for sale) within the Venue any consumer article or commercial product of any nature or purchase any such item from any vendor not authorised by the Promoter.
8. The Promoter reserves the right to refuse admission to the Venue or eject any person from the Venue if, in the absolute discretion of the Promoter, the Bearer may be a risk to the safety of the audience and/or affect the enjoyment of the audience and/or the running of the Concert event, for example if the Bearer refuses to be searched upon entering the Venue or whilst at the Venue, appears to be under the influence of drink and/or drugs and/or is acting aggressively or in possession of any item prohibited by the Conditions of Issue or undertaking any act prohibited by the Conditions of Issue or fails to comply with any lawful instruction issued by or on behalf of the Promoter.
9. Entrance Tickets cannot be exchanged or refunded after purchase unless the entire Concert event is cancelled, in which event you will be offered Entrance Tickets at any rescheduled event (subject to availability) up to the face value of the Entrance Ticket or, if you are unable to attend the rescheduled Concert event or the Concert event is not rescheduled, a full refund.
10. If the Concert event is cancelled, the Promoter shall not be liable for any costs or expenses wasted or incurred by the Bearer including, but not limited to, accommodation or transport costs, or any direct or indirect losses or damage of whatever kind.
11. The Bearer gives their irrevocable and free of charge express consent to the use of their actual or simulated voice or likeness in connection with the advertising, promotion or commercial exploitation of the Concert event or any past or future concert event by the Promoter or any licensee of the Promoter in any media for any period throughout the world.
12. This Entrance Ticket will not permit access to any platform, disabled enclosure or disabled parking. You must book disabled/special needs Entrance Tickets in advance by calling Ticket Zone 08444 99 99 55 (subject to limited availability).

13. Any Parent bringing a child to the Concert event is responsible entirely for the safety and welfare of that child and must exercise their discretion as to where to take them and the bands or acts that they may see. Children must be accompanied by a Parent at all times.

14. Any breach of the Conditions of Issue will render this Entrance Ticket automatically void and all rights conferred or evidenced by such Entrance Ticket shall be withdrawn without any refund. For the avoidance of doubt, this will include refusal of entry to the Venue or ejection from the Venue, as applicable.

15. Admission to the Venue is at the Bearer's own risk. To the maximum extent permitted by law, the Promoter hereby excludes any liability for loss, injury or damage to persons or property in or around the Venue during, before or after the Concert event.

16. These Conditions of Issue are governed by English law. Any dispute arising out of or in connection with them shall be subject to the jurisdiction of the English Court.

17. Definitions:

In these Conditions of Issue, the following words and phrases shall have the following meanings:

"Bearer" means the holder of this Entrance Ticket;

"Conditions of Issue" means these terms and conditions governing the issue and use of an Entrance Ticket and the terms upon which the Bearer is permitted to enter and remain within the Venue;

"Child" means a child of 12 years and under

"Concert event" means the Concert event detailed on the front of this ticket.

"Promoter" means Solo Promoters Limited, Green Eye Events and Riverside Productions

"Entrance Ticket" means an Entrance Ticket issued for the Concert event;

"Venue" means Osborne House and its grounds

"Cottage Meadow" is the area adjacent to the car parking area and Main Concert Arena

"Main Concert Arena" is the area where the concert event takes place

